



POST RELEASE SERVICES

Holy Family Institute, headquartered in Pittsburgh, PA, provides help, healing, and hope to children and families. Since 1900, we have worked to meet the needs of those most vulnerable, pioneering alternative education opportunities and helping families overcome challenging situations to create stable homes and relationships.

Since 2014, our **Journey of Hope** program has provided shelter, counseling, recreation, and education to nearly 1,400 unaccompanied minors arriving in the United States; with the goal to reunite each child with their parents or relatives.

WHAT ARE POST RELEASE SERVICES?

Post Release Services (PRS) promote the safety and well-being of minors who have been released from Office of Refugee Resettlement (ORR) custody to a sponsor in the United States. PRS providers coordinate supportive services in the community where a minor resides.

Case management services are provided to the sponsor and the minor, who benefit from ongoing assistance over the service period. Assistance may be extended depending on the needs of the family.

OUR PRIORITY

The safety and well-being of the child are our top priorities. If HFI case managers identify or suspect abuse, trafficking, or neglect of the minor, they are required to report these concerns to the appropriate child welfare office.

If you have feedback or grievances about HFI services, please contact (English or Spanish) Ligia Diaz, Program Director, at 412-510-2799 or diazpentzke.ligia@hfi-pgh.org or Deborah Vidal, Assistant Program Director, at 412-577-6296 or vidal.deborah@hfi-pgh.org.

HFI-PGH.ORG

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HOW WE HELP

Your case manager (CM) will conduct an assessment with the minor and with you, the sponsor. They will be culturally and linguistically prepared to connect with you and the minor. Your CM will help you set goals and develop an Individual Service Plan (ISP), the primary guide for the support you and the minor will receive.

DURATION OF SERVICES

Post Release Services (PRS) are provided to the sponsor and minor for 30, 180 days or more depending on family needs and ORR mandates. Once PRS are initiated and accepted by sponsor, the CM will complete a scheduled Initial Home Visit, followed by monthly, or as needed, individual contact with both the sponsor and minor, either by phone or in person.

Minors that fall under the Trafficking Victims Protection Reauthorization Act of 2008 (TVPRA) will continue to receive services until the minor turns 18, obtains immigration status, or returns to the country of origin. They have weekly or monthly contact with their CM, depending on the level of need.

TYPES OF SUPPORT

Parenting and Safety: Tips on how to maintain a safe environment for the minor, sponsor, and other family members.

Legal Resources: Assisting the sponsor in accessing legal resources and monitoring the minor's attendance at all court proceedings.

Education: Help with school enrollment, finding alternative educational plans, and/or after-school programs for the minor.

Medical: Obtaining health care insurance for the minor and finding appropriate local providers, including mental health resources and providers.

Gang and Substance Use Prevention: Minor and sponsor will receive resources for substance use and gang affiliation prevention, including information on family counseling programs.

Legal Guardianship: If the sponsor is interested, the CM will help with obtaining information on how to become a legal guardian for the minor.

Upon request, The CM will assist the sponsor and minor in accessing other types of support related to the wellbeing and stability of the minor.



Your in-home visit is an opportunity to set goals for you and your minor that ensure the well-being, stability, and safety of everyone involved.

It is critical to ensure that your case manager always has your up-to-date contact information, so that they can check in with you periodically. It is prohibited for the CM to give gifts or money to the families that are served.

You may also receive a text message with a link to our Client Satisfaction Survey so you can tell us about your experience with HFI.

IMPORTANT RESOURCES

Office of Refugee Resettlement National Call Center

1-800-203-7001
information@orncc.com

For general inquiries and resources.

Child Abuse Helpline

800-422-4453

*Help for child abuse victims, parents,
and concerned individuals.*

National Suicide Prevention Lifeline

800-273-TALK (8255)
or text HELLO to 741741

*Services are free and available 24 hours a day,
7 days a week. All calls are confidential.*

National Domestic Violence Hotline

800-799-7233

Video Chat for Deaf Callers: 206-518-9361